**Evergreen Testing Scale Metrics**

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| --- | --- |
| **Testing Scale Ratings** | |
| Level of Agreement | Points |
| Strongly Agree | 5 |
| Agree | 4 |
| Neutral | 3 |
| Disagree | 2 |
| Strongly Disagree | 1 |

**Evergreen Overall Questionnaire Testing Scale**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Functionality of Website Design** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | I am able to navigate easily to all webpages or those of interest to me. |  |  |  |  |  |
| Q2 | The navigation or links all work correctly as neither no broken or mislabeled links occurs. |  |  |  |  |  |
| **Acceptability of Website Design** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The information on each webpage is appropriate in length. |  |  |  |  |  |
| Q2 | The website makes good use of text, colors, and graphics. |  |  |  |  |  |
| Q3 | The website and all of its supporting images load quickly. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |
| **Functionality of Website Content** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The webpages communicate details relevant to the subject matter. |  |  |  |  |  |
| **Acceptability of Website Content** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The information on each webpage is written in a way that was easy to understand. |  |  |  |  |  |
| Q2 | I am satisfied with the overall content within the website. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |

**Evergreen User’s Questionnaire Testing Scale**

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| --- | --- | --- | --- | --- | --- | --- |
| **Acceptability of Add Customer Information** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The register form is neat and well organized. |  |  |  |  |  |
| **Functionality of Add Customer Information** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | I can register to the website easily with no difficulties faced. |  |  |  |  |  |
| Q2 | The security feature in the register form made me feel that the data I entered will be secured. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |
| **Acceptability of View Items** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The website displays the action buttons in a clear manner that eases my transaction process. |  |  |  |  |  |
| **Functionality of View Items** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The website contains a feature to locate items and details smoothly. |  |  |  |  |  |
| Q2 | The item information is precise and complete. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |
| **Functionalities in Purchase Items** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The website provides a security feature to let me feel at ease before I start transactions. |  |  |  |  |  |
| Q2 | The website provides me accurate details during the transaction process. |  |  |  |  |  |
| **Acceptability in Purchase Items** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The website's feature to email the details after the transaction process makes me feel at ease. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |

**Evergreen Admin’s Questionnaire Testing Scale**

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| --- | --- | --- | --- | --- | --- | --- |
| **Functionality of Item Record** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | I can add and update item to the website easily with no problems. |  |  |  |  |  |
| Q2 | I can record all of the necessary and accurate data for an item. |  |  |  |  |  |
| **Acceptability of Item Record** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The item details entered are properly displayed on the website’s homepage. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |
| **Functionality of View Customer Record** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | I can view and manage my customers’ details easily with no difficulties. |  |  |  |  |  |
| Q2 | I can restrict everyone properly from viewing confidential information. |  |  |  |  |  |
| **Acceptability of View Customer Record** *(select one answer for each row)* | | | | | | |
| Q1 | I feel secure with the management of customers’ information. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |
| **Acceptability of View Orders Report** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The website provides me accurate computation of the orders. |  |  |  |  |  |
| Q2 | The website helps me find and analyze older order reports at ease and manage my item inventory easily. |  |  |  |  |  |
| **Functionality of View Orders Report** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | The generated report is organized and complete. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |
| **Functionality of View Delivery Details** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | I can view and manage my customers’ details easily with no difficulties. |  |  |  |  |  |
| Q2 | The website provides the exact delivery details entered by the customers. |  |  |  |  |  |
| **Acceptability of View Delivery Details** *(select one answer for each row)* | | | | | | |
| Item | Description | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| Q1 | I get all of the needed details for shipping the items to the customer. |  |  |  |  |  |
| **Comments or Suggestions** | | | | | | |
|  | | | | | | |